

UPI Keyboard – Operator Manual

1. Device Overview

The UPI Keyboard is used to generate QR codes and manage UPI transactions efficiently. It allows operators to quickly enter amounts, switch providers, and display transaction statuses.

2. Getting Started

Step 1: Connect the device via USB.

Step 2: Wait for the Welcome screen.

Step 3: Ensure the system is in Idle Mode before starting transactions.

3. Performing a Payment Transaction

Step 1: Press TAB to open Select Mode.

Step 2: Use UP/DOWN keys to choose "Static QR" or "Dynamic Payment".

Step 3: Press ENTER to confirm.

Step 4: Enter the amount using number keys.

Step 5: Use BACKSPACE to correct mistakes.

Step 6: Press ENTER to generate the QR code.

Step 7: Show the QR to the customer for scanning.

Step 8: Monitor payment status.

Step 9: Press F8 (Success), F10 (Fail), F11 (Pending), or F12 (Cancel) based on transaction result.

4. Increment Mode

Step 1: Press CTRL to open Increment Mode.

Step 2: Use UP/DOWN keys to increase or decrease the amount.

Step 3: Press ENTER to confirm the updated amount.

Step 4: Now in any amount of qr we generate we can increment amount by using up arrow key or decrease that amount by down arrow. If you generate 100 rupees qr and you set your increment amount to 50 and save it now in 100 rupees qr you just have use up arrow key to increase that amount it become 150 rupees qr and decrease it by 50 too.

5. Switching UPI Provider

Step 1: Use LEFT/RIGHT arrow keys.

Step 2: Verify selected provider on screen.

Step 3: Proceed with transaction.

6. Managing Stored Providers

Step 1: Select provider using LEFT/RIGHT keys.

Step 2: Press DEL to remove the provider.

7. Volume & Sound Control

F2: Decrease volume

F3: Increase volume

F4: Toggle mute/unmute

8. Quick Actions (Function Keys)

F9: Show Welcome screen

F8: Show Success screen

F10: Show Failure screen

F11: Show Pending screen

F12: Show Cancel screen

9. Ending Operation

Press ESC at any time to return to Idle Mode.

Ensure no active transaction is in progress before exiting.

10. Operator Best Practices

- Always verify amount before generating QR.
- Confirm payment status before marking success.
- Keep device clean and protected.
- Avoid rapid or multiple key presses.

11. Troubleshooting

Problem: Device not responding

Solution: Check USB connection and restart system

Problem: Wrong amount entered

Solution: Use BACKSPACE or re-enter amount

Problem: No sound

Solution: Adjust volume or unmute using F4